

June 30, 2014

Connect America Fund, WC Docket No. 10-90

REDACTED - FOR PUBLIC INSPECTION

Standish Telephone Company

FCC Fo	rm 481 - Carrier Annual Reporting Data Collection Form	manager and the second of the second	0	Charles and the second	0986/OMB Control No. 1060-0819
<010>	Study Area Code	100025			
<015>	Study Area Name	STANDISH TEL. CO.			
<020>	Program Year	2015			
<030>	Contact Name: Person USAC should contact with questions about this data	Barbara Galardo			
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2075354126 ext.	3		· · · · · · · · · · · · · · · · · · ·
<039>	Contact Email Address: Email of the person identified in data line <030>	bgalardo3fairpoint.	.con		
ANNUA	AL REPORTING FOR ALL CARRIERS	The second second	100 (100 (100 (100 (100 (100 (100 (100	disdir.	Completion Completion Required Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached works)	heet)	111111
<200>	Outage Reporting (volce)		(complete ottached works	heet)	1 1
<210>	< check box if no	outages to report			1 111111
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<310>	Detail on Attempts (volce)				\ \MIIII
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<320>	Unfulfilled Service Requests (broadband)				- Milli
<330>	Detail on Attempts (broadband)			folloch descriptive d	(ocument)
<400>	Number of Complaints per 1,000 customers (voice)				
<410>	Fixed				111
<420>	Mobile 0.0				
<440>	Number of Complaints per 1,000 customers (broad) Fixed	and)			· MINI
<450>	Mobile 0.0				
<500>	Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certifica	ntion)	1 1
	100025me510.pd2		1		
<510>			fattoched descriptive de	ocument)	1 1
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	Í		Cottoched descriptive docu	ment)	1 1
<610>				3503	
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<800>	Company Price Offerings (broadband) Operating Companies and Affiliates		(complete attached works (complete attached works		
. (250,000)	Tribal Land Offerings (Y/N)?	e)	yes, complete attached works		1111111
<1000>	Voice Services Rate Comparability		(check to indicate certifica	tion)	
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<1010>	. 1		(attach descriptive docum	sent)	THINK Y
<1100>	Terrestrial Backhaul (Y/N)?	tu	ud I not, check to indicate certific	otion)	V ATTITUTE
<1110>	0 0		(complete attached works	heetl	1111111
	Terms and Condition for Lifeline Customers		(complete attached works	W 1000	V WILLIE
	Price Cap Carriers, Proceed to Price Cap Additional I	Documentation Works	-		
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<2000>			(check to indicate certifica		
<2005>	Rate of Return Carriers, Proceed to ROR Additional	Documentation Work	(complete attached works) sheet	ices)	, A
<3000>	S. Herring F. House S. to Both Aguittonal	THE PERSON NAMED IN	(check to indicate certifica	tion)	
<3005>			(complete attached works)		111111

4500 9335040	crylce Quality Improvement Reporting illection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060- July 2013				
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<015>	Study Area Name 8:	CO. JUST PRICEAT				
<020>	Program Year 3	015				
<030>	Control of the Contro	setare Galardo				
<035>	Contact Telephone Number - Number of person Identified In data line <030>	075354126 ext.				
<039>	Contact Email Address - Email Address of person Identified in data iline <030>	galardolfairpoint.c	¢n			
<110>	Has your company received its ETC certification from the FCC?	(yes/no) (O O_			
<111>	If your answer to Une <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	(yes/no)	00			
<112>	If your answer to line <pre><pre><pre>tile</pre> to line <pre><pre><pre><pre>tile</pre> to line <pre><pre>tile</pre> to line <pre><pre>tile</pre> to line <pre>tile</pre> to l</pre></pre></pre></pre></pre></pre></pre>		rice Quality Irpe	overeat Inputting.pdf		
	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.2028. The Information shall be submitted at the wire center level or census block as appropriate.			Name of Attached Document		
<113>	Maps detailing progress towards meeting plan targets					
<114>	Report how much universal service (USF) support was received					
<115>	How (USF) was used to Improve service quality					
<116>	How (USF)was used to Improve service coverage					
<117>	How (USF) was used to Improve service capacity					
<118>	Provide an explanation of network improvement targets not met in the prior celendar year.					

Sees !

(200) Service Outage Reporting (Voke) Data Collection Form	FCC Form 481 OMB Control No. 3050-0986/OMB Control No. 3050-0819 July 2013

<010>	Study Area Code	100015
<015>	Study Area Hame	STANDERS TEL. CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Sarbara Galerdo
<035>	Contact Telephone Number - Number of person Identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person Identified In data line <0.30>	byelerdotteirpoint.com

(3)	chl>	42	<b3></b3>	«b4»	ect>	ec)	cós	(p)	cb	qp.	do
NORS Reference Number				Outage End Time		Total Number of Customers	921 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Aceas (Yas / No)	Service Outage Resolution	Preventative Procedures
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	a Offerings in action Form	cluding Voice Rate 0	ala No cons		1.15216-254	St.	0	CC Form 481 NB Control No. 3060 0985/01, Ay 2013	18 Control No. 3050 0819
10>	Study Area Co	de			100025				
15>	Study Area Na				STANDISK T	n. co.			
20>	Program Year				2015	1000000			
30>	Contact Name	- Person USAC should	contact regardi	ing this data	Parbara da	lardo			
35>	Contact Telep	hone Humber - Humb	er of person idea	ntified to data Ene	<030> 2075354124	ext.			
39>	Contact Email	Address - Email Addre	ss of person ide	ntified in data line	e030> bgslandotf	strpoist.com			
101>	Single State w	cal Service Charge Effe ide Residential Local S	ervice Charge		1/2014	Anna in Santalogo and Santalogo Street	44		11 - 12 - 14 - 14 - 14 - 14 - 14 - 14 -
03>	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge		Mandatory Extended Area Service Charge	Total per line Rates and I
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0>	Study Area Code			100025					
015>	Study Area Name			STANDISH ITL.	00.				
020>	Program Year			2015					
030>		AC should contact regarding t		garbara Galard					
035>		er - Mumber of person Identifi							
39>	Contact Email Address - E	mail Address of person Identif	fied in data fine <030>	hyalardosfairg	oint.cen				
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	erating Companies				CCF control No. 3050-0956/OMB Control No. 3050-0819 8-7-2013
<010>	Study Area Code		100015		
<015>	Study Area Name		STANDISH TEL	m.	
<020>	Program Year		2015		
<0300	Contact Name - Person	USAC should contact regarding this data	Eartora Galas	ndo	
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	2075354126 4		
<039>		Email Address of person Identified in data line <030>	byalardotfat	rpoint.com	
<810>	Reporting Carrier	Standish Tal Co.			
<811>	Holding Company	PairPoint Communications Inc.			
<812>	Operating Company	Maine Telephone Company			
<813>		dib	7384 1.250	ab	4
		Affiliates		SAC	Doing Business As Company or Brand Designation
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	bal Lands Reporting lection form	FCC Form 481 OMB Control No., 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	100035
<015>	Study Area Name	STANDISS TEL. CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030	
<039>	Contact Email Address - Email Address of person Identified In data line <03	contribution of the contri
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document
**		
	company serves Tribal lands, please select (Yes, No, NA) for each these boxes from the status described on the attached document(s), on line 920.	
	strates coordination with the Tribal government pursuant to	Select
	3(a)(9) Includes:	Yes,No,
3 34.31	statts) memores.	NA)
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use parmitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
	Compliance with Tribal Business and Licensing requirements.	

	Terrestrial Backhaul Reporting			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		100025	
<015>	Study Area Name		STANDIST TEL. CO.	
<020>	Program Year		2015	
<030>	Contact Name - Person USAC should contact regarding this data		Barbara Gelardo	
<035>	Contact Telephone Number - Number of person identified in data	fine <030>	3375314126 ext.	
<039>	Contact Email Address - Email Address of person identified in data	line <030>	bgalardoffairpoint.com	
<1120>	Please check this box to confirm no terrestrial backhaut options exist within the supported area pursuant to § 54.313(G)			
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)			

lfeline :	rms and Condition for Lifeline Customers ection Form	54-7-1 1	FCC Form 48) OM8 Control No. 3060-C July 2013	986/QMB Control No. 3050-0819
<010>	Study Area Code		100523	
<015>	Study Area Name		STANDLES 1EL. CO.	
<020>	Program Year		2015	
<030>	Contact Name - Person USAC should contact regarding this data		Forboro Calondo	
<035>	Contact Telephone Number - Number of person Identified in data I	ne <030:	2073354126 ext.	2
<039>	Contact Email Address - Email Address of person identified in data	line <030	bgslard>%Fairpoint.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		19002tce1210.pdf	
			Name of Attached Document	
<1220>	Link to Public Website	нттр	n//www.tariffa.ret/felrpoint/tier.exp?rid+1616	
	bsite listed, on line 1220, contains the required information pursuant to a-X2) annual reporting for ETCs receiving low-income support, carriers mur eport:	ıt		
(1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1		
c1222>	Details on the number of minutes provided as part of the plan,	1		
1223>	Additional charges for toll calls, and rates for each such plan.	1		

2000) Pr	ice Cap Carrier Additional Documentation	FCC form 481
ata Coll	ection Form	ONTO CONTROL 10 10 2000 0985/OMB Control No. 3060-0919
cluding	Rote of Helum Carriers affiliated with Price Cap Local Exchange Carriers	MAND STATE OF THE PARTY OF THE
<010>	Study Area Gode	100025
<015>	Study Area Name	STADLES ICL. Q.
<020b	Program Year	2015
<030>	Contact Hame - Person USAC should contact regarding this data	Bathera Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2073354126 ext.
<039>	Contact Email Address - Email Address of person Identified In data line <030>	bysisesbifairosint.com
CHECK I	se boxes below to note compliance as a recipiant of incremental Connect Amer	rice Phase I support, Frocen High Cost support, High Cost support to offset access charge reductions, and Cornect America Phase II
	support as set forth in 47 CFR § 54.313(b),(c),(d),((e) the information reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I seporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	
<2011>	3rd Year Certification (47 CFR § 54.313(b)(7))	
	Price Cap Carrier Receiving Frazen Support Certification (47 CFR § 54.332(a))	
<2012>	2013 Frazen Support Certification	<u> </u>
<2013>	2014 Frozen Support Certification	
<2014>	2015 Frozen Support Certification	
<2015>	2016 and future Frozen Support Certification	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	_
<2016>	Certification Support Used to Build Broadband	
	Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2017>	3rd year Broadband Service Certification	⊢
<2018>	5th year Broadband Service Certification	
<2019>	Interim Progress Certification	
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 5.4.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providi preceding calendar year.	Ene 2021, contains the required information that provide the number, names, and ing access to broadband service in the
		1
-2025>	Interim Progress Community Anchor Institutions	1
<2021>	suseixu scoffices communità vyesoù sust-cotious	
		Name of Attached Document Listing Required Information

18-15-18 N	eta Of Betwee Carrier Additional Depumentation lection Form	PCC Form 4 81 CANS CO-1919 No. 2000 OSIN/ONE CO-1918 NO. 2000 OSIN/ONE CO-1918 NO. 2000 OSIN/ONE CO-1918 NO. 2000 OSIN ONE CO-1918 NO. 2000 OSIN ON
		AV 2013
40100	Stryty Area Code	*****
47150	Study Area Name	STANDIST TIV. CO.
	Program Year	2015
	Contact Name - Person USAC should contact regarding this data	Parbara Galardo
	Contact Telephone Number - Number of person identified in data line 4030>	2075354126 ext.
	Contact (mail Address - Emot Address of person (dest/fed in data fine 40%)	boslardo) faircoint.com
	he boses below to zote compliance on its five year service goz ity plan (pursus)	et to ECCRE \$43.002(c)) and, for privately half corden, a marking compliance with the Foundair reporting requirements set forth in 47 he information reported on this form and in the documents set that below in secure to.
[901cs	Progress Report on 5 Year Plan	
	Mintora Confessor (17 CFR § \$4.315(7)) (CD)	i i
	A STATE OF THE PARTY OF THE PAR	Name of Attached Document Lating Required Information
(3011)	Please thack this box to confirm that the attached document(s), on the 2 § 54.313 (((1)%), the carrier shallprovide the number, names, and edding providing access to breadland service in the preceding calendar your.	3012 contains the required information pursuant to sames of community anchor institutions to which began
(3012)	Community Analysis institutions (47 CFR § 54.313.0)(1)(4))	
(3013) (3014)	In your element a finitetyly Meld ROR Carrier (R7 CFR § 54.318/7(2))) If you, does your company file tha BUS and sale epoct	Hana of Assoched Document Babing Reguland Information (Men Note) (Men Note)
Please	check these bases to confirm that the attached document(s), on line 301.	I, contains the required information pursuant to § \$4.315(0)(2) compliance requires:
	Electronic copy of their annual RUS seports (Operating Report for Talecommunications Sorrowers)	
(5016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	nh Floris
(3017)	Bista response is yes on the 2014, attach your company's 74,5 amount report and all required document alloss.	
		Name of Alteched Document Listing Required Information
(3014)	If the response is no on the 3014, is your company audited?	(YeAN)
	Wither response is yet on the 3018, please check the boves below to confirm your pubmission, on the \$006 pursuant to \$54.315(001) contains	WATCHERD
	Better accepy of their audited financial statement, or (3) a financial report in a fi	
(3020)	Dooumon(s) for Batance Sheet, income Statement and Statement of C	BBN Flows
[3091]	Management fetter according the independent conflied public accounts to that	parformed the company's financial wast.
	# the response is no on tice 3015, plant check the bours below to confirm your submission, on the 3006 pursuent to \$ \$4.3150(27), contains:	
(3022)	Copy of their financial statement which has been publics to review by an independent central public accountant, or all a financial report in a formut comparable to RUS Operating Report for Telecommunications	
	Forreacts,	
(2023)	Underlying information subjected to a review by an independent certified	=
	public accountant	₩
	Underlying information subjected to an officer certification. Document(s) for Balanca Sheet, Income Statement and Statement of Qu	Mh Floris
	Attach the worksheet lating required information	Y

Fage 11

	lection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	160025
<015>	Study Area Name	STANDISH TEL. CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person Identified in data line <030>	2075354126 ext.

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<039> Contact Email Address - Email Address of person identified in data line <030> bgalardo2fairpoint.com

I certify that I am an officer of the reporting carrier; my responsibility recipients; and, to the best of my knowledge, the information report	ties include ensuring the accuracy of the annual reporting requirements for universal service support tied on this form and in any attachments is accurate.
Name of Reporting Carrier: STANDISH TEL. CO.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/25/2014
Printed name of Authorized Officer: Mike Skrivan	
Title or position of Authorized Officer: VP Regulatory	
Telephone number of Authorized Officer: 2075355100 ext.	
Study Area Code of Reporting Carrier: 100025	Filing Due Date for this form: 07/01/2014

Attachments

FCC Form 481

Line 100- Service Quality Improvement Reporting {47 CFR 54.313(a)(1)}

In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC walved the requirement for price cap ETCs to file a five-year plan. ¹

We now grant a waiver of this requirement for price cap ETCs for an additional year. Because the Bureau just finalized the Connect America Cost Model, and price cap carriers have not yet had the opportunity to make a state-level commitment for Connect America Phase II, we find that it is not in the public interest to require price cap ETCs to file new five-year plans in 2014 for the same reason as last year: they do not yet know which areas they will be serving in the future.

¹ The Public Notice stated, in relevant part:

Maine Telephone Company/Standish Telephone Company 100025 Line 310

For the period January 1, 2013 through December 31, 2013, Maine Telephone Company/Standish Telephone Company (SAC #100025) had

Standish/Maine Telephone Company 100025

Line 330

For the period January 1, 2013 through December 31, 2013, Maine Telephone Company (SAC #100025) had

Standish Telephone Company/Maine Telephone Company Maine 100025

Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

Standish Telephone Company/Maine Telephone Company, hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Maine Public Service Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in the Code of State Regulations, compliance with provisions for Quality of Service as identified in the Code of State Regulations, compliance with Service Objectives as identified in the Code of State Regulations, compliance with Dispute standards as identified in the Code of State Regulations; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its 2005 ETC Order, the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Maine Telephone Company, Standish Telephone Company, China Telephone Company, Northland Telephone Company and Sidney Telephone company (collectively the TG companies) are not currently under any "formal" Service Quality Reporting. The companies do report Service quality metrics on a quarterly basis. This is based on a verbal agreement with the Maine Public Utilities commission (the PUC). The TG companies report quarterly on 5 metrics: The five metrics are — Network Trouble report rate, % troubles not cleared in 24 hours, % install appointments not met, Average delay days for missed appointments, and outages. There are no benchmarks and no consequences for not reaching certain numbers.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

² Id. at para. 28.

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").



FairPoint Communications

1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

Form 481 Line 610: Functionality in Emergency Situations

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan (BCP) is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope & Structure
- Recovery Strategies and Logistics
- Plan Maintenance and Exercising

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- <u>Customer Interfacing</u> It is recognized that a "business impact" only occurs when an <u>external-interfacing</u> element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- <u>Infrastructure Integrity</u> Without critical infrastructure systems, the ability for all other FairPoint business operations (back/front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff, service utilities, telecom network, IT network, etc.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- IT/IS
- Administrative and Support Operations
- Inside and Outside Plant Operations
- NOC (Network Operations Center)
- E-9-1-1
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents (i.e., work-stoppage and pandemic). All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.



FairPoint Communications

1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

BCP Structure

The BCP consists of several components:

- The BCP Manual (an overview of all BCP documents)
- IR Playbooks (addresses the response procedures for Physical and Workforce related events),
- Appendices (the IR Playbook procedures links to these Resources Files)
- Department Recovery Plans (Business and Plant Operations)
- Business Impact Assessments (Business and Plant Operations)

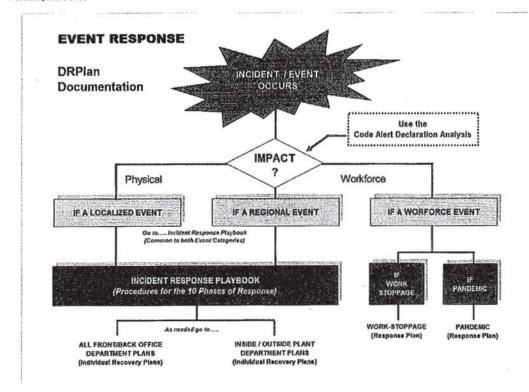
The Event Response diagram below identifies the overall BCP documentation and how a disruption or incident will dictate which path of the BCP will be followed to restore business operations.

Once the incident or disruption occurs, the impact first needs to be quickly assessed to determine whether it is a physically disruptive event (local or regional) ("Physically Disruptive Event") or a workforce disruptive event (work-stoppage or pandemic) ("Work-Force Related Disruptive Event"). The disruption is always focused on critical business operations and services that can impact oustomer interfacing / deliverables.



FeirPoint Communications

1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk



Recovery Strategies and Logistics

Our BCP is based on the premise that FairPoint cannot stop disasters from occurring, but we can address the IMPACT of incidents should they occur. Where possible we will provide risk mitigation measures that will minimize the likelihood of having a serious disruptive incident but in no case can we eliminate all disruptive possibilities. The BCP is triggered by a Disruption Scenarlo, not a Threat Scenario. FairPoint pre-plans for potential break-points that can result in a customer interfacing disruption and Incorporates recovery strategies that will inherently address any potential threat and any resulting business disruption impact. The actual threat (i.e. fire, flood, etc.) is pertinent only with respect to immediate response activities. All subsequent response efforts are focused on the assessment of damages (physical losses and recovery duration) and the implementation of restoration and recovery strategies. The restoration of the business servicing operations and infrastructure systems is based on salvage, replacement of systems and alternate functionality measures, which are pre-defined in the BCP.

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements have a high level of consideration in



FairPoint Communications

1 Davis Farm Road Portland, ME 04103 Barney Boynlon Director, Operational Risk

addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations.

The Ten Response Phases of Physical Event are:

- Incident Notification
- Visual Damage Assessment
- Incident Stabilization
- Command Center Initiation
- Initial Notifications to Business Departments to activate plans
- Primary Site Damage Assessments
- Ready Alternate Restoration Sites
- Primary Site Salvage & Recovery
- Business Restoration Process
- Primary Site Re-established

Plan Maintenance and Exercising

The BCP is a living document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are scenario tested with oversight from FairPoint's Corporate Risk Management Team.

Section Form is the first and the section of the se	FCC form 481. OMS Control No. 3000-0986/ONIB Control No. 3000-0819 My 2011
Study Area Code	100025
Study Area Name	STANDISK TEV. 00.
Program Year	2015
Contact Name - Person USAC should contact regarding this data	Berbera Galardo
Contact Telephone Number - Number of person identified in data line <030>	2075356125 ext.
Contact Email Address - Email Address of person identified in data fine <0300	bgslardoifairpoint.com
Residential Local Service Charge Effective Date 1/1/2016	-
100 CO	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Name - Person USAC should contact regarding this data Contact Ereighons Number - Number of person identified in data line 4000- Contact Ermil Address - Fumil Address of person identified in data line 4000- Residential Local Service Chinga Effective Date 1/11/2018

·7075

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Hate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Sarvice Charge	Total per line Rates and Fer
KE	Cauco XE-Economy		YM	17.55	0.0	0.2614579993939:	0.0	17,65
KE	Casco MS-Frenium		FR .	19.08	0.0	0.265108	0.0	19.37
MB.	PARKELL STATEGISTA		178	17.59	0.0	0.2654575995959	0.6	17.85
KS	Derzerk KE-Prenaun	7-7-25	FR	19.05	0.0	0.259109	9.0	19.27
KE	Linington M. Eccarwy		PR	17.59	0.0	0.26565793999999:	0.0	17.65
KE	Linksgion P2-Frences		TR	19.68	0.0	0.288103	0.0	19.17
ke:	gribres we-respond.		172	17.58	0.0	0.26563793999999:	0.0	17,85
KS.	Siples Ex-Frenith		FX	19.08	0.0	0.298108	0.0	19.37
XX	Foland M2-Economy		173	17.55	0.0	0.2654579393959:	0.0	17.65
×2	Poland XR-Premium		172	19.00	0.0	0.289168	0.0	19,37
×3	Erysock VE-Ecousty		12	17.59	6.6	0.26565759999993	0.0	17.55
kš	Raymond 12-Presiden		FX	19.08	0.0	0.349109	0.0	19,37
KE	Sebago Mi-Eccopy		FR	17.59	0.0	Q.26545759999999	0.0	17,85
M.S.	Sebago MZ-Frentum		FR.	19.03	0.0	0.269105	0.0	19.37
KB .	Standish Mr. Leanony		F2	17.58	0.0	0.2454579357999	0.0	37.83
KB .	Standish PR-Frentis		FR	19.03	0.0	0.283103	0.0	19.37
M.S.	Steep Felts #2-Ecorory		FR	17.55	0.0	0.26545799999999	0.0	17.65
MS	fug fills Arriga		ra	19.03	0.0	0.268109	0.0	19.37

1000年100 日本 1000 1000 1000 1000 1000 1000 100

<010>	Study Area Code	100035
<015>	Study Area Hame	STANDISH TEL. CO.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Bankera Galardo
<035>	Contact Telephone Number - Number of person Identified in data line <030>	2075374126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgslerdoifairpoint.com

State Exchange (LTC) Residential Basic State Regulated Fees and Fees Downstoad Speed (Nothers) Speed (Nothers)

	edband Pri éction Forn	ce Offerings		ye S A Dec		2.45		PCC Form 4 OMB Contr Ady 2013	81 of Ho. 1060 1988/OMB Central Ro. 1080 0819		
<010»	Study Area				100025						
<015>	Study Area Harne				STANDIES TEL.	co.					
<020>	Program Year				THE RESERVE THE PERSON NAMED IN COLUMN	2035					
<030>	Contact Name - Person USAC should contact regarding this data					Barbara Galardo					
<035>		Sephone Number - Num			2075354126 ext						
<039>	Contact Em	sail Address - Email Add	tess of person ident	fied in data line <030>	bgelerdotfelry	oint.cen					
Ø11>	2017	desirable to the	Freed the last	4b)#1.744	o and a div	Carlotte de de	office of the control		db		
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service	Broadband Service Upload Speed (Mbps	Usage Allowance	Usage Allowance Action Taken When Limit Resched Second		

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<010>	Study Area Code	100025		
<015>		STANDIES TYL	. 00.	
<020>		2015		
<030>	Contact Name - Person USAC should contact regarding this data	Barbera Gala	rdo	
<035>		2075354126 e	xt.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	buslardosfat	rpoint.com	
<810>	Reporting Carrier Standish Tel. Co.			
411Þ	Holding Company FairFoist Communications Inc.			
<812>	Operating Company Haine Telephone Corpany			
<813>	SOCIONAL PROPERTY OF STATE OF	NAME OF	۵۵ (ab acceptance
	Affiliates		SAC	Doing Business As Company or Brand Designation
	BE Mobile Communications, Incorporated			dba FairPoint Long Distance
	Bentleyville Communications Corporation		170145	dba FairPoint Communications
	Berkshire Cable Corp.			dba FairPoint Long Distance
	Berkshire Cellular, Inc.			
	Berkshire New York Access, Inc.		- 72	
	Berkshire Telephone Corporation		150073	dba FairPoint Communications
	Big Sandy Telecom, Inc.		462192	dba FairPoint Communications / Big Sandy Telecom, In
	Bluestem Telephone Company		411025	dba PairPoint Communications
- 1	C & E Communications, Ltd.			
- 5	Chautauqua & Erie Communications, Inc.			dba FairPoint Long Distance
- 1	Chautauqua and Brie Telephone Corporati	on	150978	dba FairPoint Communications
- 1	China Telephone Company		100004	dba FairPoint Communications ? China Telephone Compa
- 5	Chouteau Telephone Company		472581	dba FairPoint Communications
Ţ.	Columbine Telecon Company (f/k/a Columbine Acquisit	ion Corp.	462204	dba FairPoint Communications / Columbine Telecom Company
	Columbus Grove Telephone Company		300504	dba FairPoint Communications
	COM Networks, Inc.			
	Comerco, Inc.			dba FairPoint Long Distance
	Community Service Telephone Co.		100015	dbs PairPoint Communications 7 Community Service Telephone Co.
- 1	C-R Communications, Inc.			
	C-R Long Distance, Inc.			dba FairPoint Long Distance / C-R Long Distance, Inc
-	C-R Telephone Company		341009	dba FairPoint Communications / C-R Telephone Company
	El Paso Long Distance Company			dbs FairFoint Long Distance / El Paus Long Distance Company
	Ellensburg Telephone Company		522412	dba FairPoint Communications

	erating Companies section form [28,3397]		FCC Form 481.5 CMB Control Ro. 3050 9955/0MB Control Ro. 3050 9819 A July 2013					
<010>	Study Area Code 100025	100075						
<015>		I TEL. CO.						
<020>	Program Year 2015							
<030>	Contact Name - Person USAC should contact regarding this data Barbara	Galardo						
<035>	Contact Telephone Number - Humber of person identified to data line <030> 20753541	2075354126 exc.						
4039 5	Contact Email Address - Email Address of person identified in data line <030> hgaland	offairpoint.com						
<810>	Reporting Carrier Standish Tel Co.							
<811>	Holding Company FairFoint Communications Inc.							
4812	Operating Company Walke Telephone Company							
<813>	a b	425	435					
	Affillates	SAC	Doing Business As Company or Brand Designation					
,	Elitel Long Distance Corp.		dba FairPoint Long Distance					
	Enhanced Communications of Northern New England I	nc.						
	ExOp of Missouri, Inc.		dba PairPoint Communications					
- 1	FairPoint Broadband, Inc.		dba FairPoint Communications					
	FairPoint Business Services LLC							
	PairPoint Carrier Services, Inc.							
	PairPoint Communications Missouri, Inc.	421672	dba FairPoint Communications					
	FairPoint Logistics, Inc. (f/k/a MJD Capital Corp	.)						
	FairPoint Vermont, Inc.		dba FairPoint Communications					
	Germantown Independent Telephone Company	300615	dba FairPoint Communications					
	Germantown Long Distance Company		dba FairPoint Long Distance					
	GTC Communications, Inc. (f/k/a TPG Communications, Inc.)							
- 1	GTC, Inc.	210391	(Plorala) dba FairPoint Communications					
	GTC, Inc.	210327	(Perry) dba FairPoint Communications					
	Maine Telephone Company	100025	dba FairPoint Communications ? Maine Telephone Compan					
- 6	Marianna and Scenery Hill Telephone Company	170165	dba FairPoint Communications					
	Marianna Tel, Inc.		dba FairPoint Long Distance					
	MJD Services Corp.							
- 1	MJD Ventures, Inc.							
	Northern New England Telephone Operations LLC - M		dba FairPoint Communications					
- 1	Northern New England Telephone Operations LLC - M	aine 125110	dba FairPoint Communications					
- 1	Northland Telephone Company of Maine, Inc.	103313	the Pairroint Communications & Northland Telephone Company of Maine, Inc. (Maine)					
	Odin Telephone Exchange, Inc.	261065	dbs FeirPoint Coccunications / Odin Telephone Exchange, Inc.					

<010b	Study Area Code		100025	140025					
015>	Study Area Name		STANDISH VEL.	co.					
020>	Program Year		2015						
030>	Contact Name - Person U	SAC should contact regarding this data	Esrbara Galacti	0					
035>		ber - Number of person identified in data line <030>	2075354126 ent						
039>	Contact Email Address - E	mail Address of person identified in data line <030>	bgslerdosfaisp	atet.com					
810>	Reporting Carrier	Stendish Tel Co.							
811>	Holding Company	FairFoint Communications Inc.							
812>	Operating Company	Maine Telephone Corpany							
813>			SAC	Doing Business As Company or Brand Designation					
	Orwell Com		- 210 - 71	dba FairPoint Long Distance					
	Orwell Tel		300669	dba FairPoint Communications					
		tual Long Distance Company			dba FairPoint Long Distance				
		tual Telephone Company		190744	dba FairPoint Communications				
-		e Technologies, Inc.			dba FairFoint Long Distance				
	Ravenswood								
	Sidney Tel		103317	dba FairPoint Communications ? Sidney Telephone Company					
- 3	ST Enterpr								
	ST Long Di			FairPoint Long Distance (Kansas, Coloredo, Oklahoma					
	ST Long Di			PairPoint Long Distance / ST Long Distance, Inc. (Illinois)					
	ST Long Di			FairPoint Communications Long Distance (Missour					
- 3	St. Joe Co		370339	dba FairPoint Communications					
	Standish T		100052	dba FairPoint Communications ? Standish Telephone Compu					
- 5	Sunflower		461835	dbs PairPoint Communications/Stanflower Telephone Company, Inc. (Colors					
		chnology Corp.							
	Taconic Te				dba PairPoint Long Distance				
		lephone Corp.		150094	dba FairPoint Communications				
		Operating Company of Vermont	LLC	145115	dba PairPoint Communications				
		o Telephone Company	$\overline{}$	341004	dba PairPoint Communications				
		stance, Inc.			dba PairPoint Long Distance				
- 1	Unite Comm	unications Systems, Inc.			FairPoint Communications				
- 9									
	Utilities, Utilities,	Inc.			dba FairPoint Communications (Maine) dba FairPoint Utilities (New Hampshire)				

10>	Study Area Code		200055				
15>	Study Area Name		STANDIEN THE, CO.				
020>	Program Year 2015						
930>	Contact Name - Person U	SAC should contact regarding this data	Berbers Galando 2078356326 est.				
035>	Contact Telephone Numb	er - Number of person identified in data line <030>					
039>	Contact Email Address - E	ontact Email Address - Email Address of person identified in data line <030> by a tardost a tryount, con					
810>	Reporting Carrier	Standish Tet Co.					
811>	Holding Company	FairPoint Communications Sec.					
812>	Operating Company	Maice Yelephone Company					
	YCOM Netwo	Affiliates		SAC	Doing Susiness As Company or Brand Designation dba PairPoint Communications		
	ICOM NECWO	rks inc.		572453	dba FairPoint Communications		
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3							

FCC FORM 481

Line 1010 - Voice Service Rate Comparability

The pricing of the company's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA14-384 released on March 20, 2014.

For Rates See Attachment: (700) Company Price Offerings (voice)

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Standish Telephone Company provides a Lifeline Program discount for residence service for eligible tow income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The Catalog pages outlining the terms of the Lifeline Program in Standish Telephone Company are attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at http://www.tariffs.net/falrpoint/tier.asp?cid=1644.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

CHINA TELEPHONE COMPANY
MAINE TELEPHONE COMPANY
NORTHLAND TELEPHONE COMPANY OF MAINE INC.
SIDNEY TELEPHONE COMPANY
STANDISH TELEPHONE COMPANY
D/B/A FAIRPOINT COMMUNICATIONS

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LOCAL BXCHANGE SERVICE

AND

CHINA TELEPHONE COMPANY, MAINE TELEPHONE COMPANY, NORTHLAND TELEPHONE COMPANY OF MAINE, SIDNEY TELEPHONE COMPANY, STANDISH TELEPHONE COMPANY

GBNERAL SYSTEMS AND SERVICES (Cont'd)

LIFELINE PROGRAM

(1) The Company shall provide Lifeline service as defined in 47 C.F.R § 54.401 (a) on a non-discriminatory basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to 47 C.F.R. Part 54, Subpart B; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No. 11-42, et.al) and any subsequent clarifying orders.

(N)

(N)

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

CHINA TELEPHONE COMPANY
MAINE TELEPHONE COMPANY
NORTHLAND TELEPHONE COMPANY OF MAINE, INC.
SIDNBY TELEPHONE COMPANY
STANDISH TELEPHONE COMPANY
D/B/A FAIRPOINT COMMUNICATIONS

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GENERAL SERVICES

- P. SCREENED ONE PARTY SERVICE (Cont'd)
 - TOLL RESTRICTION SERVICE (Cont'd)
 - b. Rates and Charges
 - The following rates and charges are in addition to all other applicable rates and charges.

*Appropriate Section Service Charges apply.

- Regulations regarding connection of terminal equipment as shown in Section 7 apply.
- If a Customer has a scheduled payment arrangement which is agreed to by both the Company and the Customer to collect a past due balance, the Company may at its discretion waive the service charges and monthly rates when the service is added as a means of controlling the Customers bill.
- For any Customer that qualifies under the Lifeline Assistance
 Program the Company will waive the service charge and monthly
 rates for Toll Restriction Service.
- c. Payment Arrangement Provisions
 - 1. When a Customer's local serving office is suitably equipped to provide screened billing the company may waive a Customer's payment of the service charges and monthly rates when the feature is added as a means of controlling a Customer's bill. If a Customer fails to complete a payment arrangement that has been renegotiated at least once the company 'may require screened billing as a condition to negotiations for the third or subsequent arrangement. The screened billing will remain on the line until the arrangement is completed

1



June 30, 2014

Connect America Fund, WC Docket No. 10-90

REDACTED – FOR PUBLIC INSPECTION

Sunflower Telephone Company /Bluestem Telephone Company

THE GREEK	m 481 - Carrier Annual Reporting Data Collection Form	al in		FCC Form 481 DM8 Control No. 3060 July 2013	0586/OMB Control No. 3060-0819
<010>	Study Area Code	411835			
	Study Area Name	BLUZSTEM TELEPHONE	COMPANY		
<020>	Program Year	2015			
<030>	Contact Name: Person USAC should contact with questions about this data	Barbara Galardo	-		
<035>	Contact Telephone Number: Number of the person Identified in data line <030>	2075354126 ext.			
<039>	Contact Email Address: Email of the person Identified in data line <030>	bgalardoïfairpoint	.co3		
ANNUA	L REPORTING FOR ALL CARRIERS		W1		Regulred Regulred
<100>	Service Quality Improvement Reporting		(complete attached work	sheet)	(check box when complete)
	Outage Reporting (voice)		(complete attached work	sheet)	
<210>		outages to report			1 111111 V
<300>	Unfulfilled Service Requests (voice)				
<310>	Detail on Attempts (voice)				MILL
				fottoch descriptive de	ocument)
<320>	Unfulfilled Service Requests (broadband)			_	
~220h	Detail on Attempts (broadband)				WITH A
13302	Detail of Attempts (0700000110)			(attach descriptive o	
<400>	Number of Complaints per 1,000 customers (voice)				
<410>	Fixed				1 1
<420>	Mobile 0.0				
<430> <440>	Number of Complaints per 1,000 customers (broadt Fixed	oand)			\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
<450>	Mobile 0.0				
<500>	Service Quality Standards & Consumer Protection Re 411835ke510.pdf	ules Compliance	(check to indicate certific	ration)	1 1
			1		
<510>			(attached descriptive o	focument)	
			1		
<600>	Functionality in Emergency Situations		[check to Indicate certific	(notion)	
	411835ka610.pdf		7		
			(attoched descriptive docu	ument)	1 1
<610>					
700			J	000111	TARREST .
	Company Price Offerings (voice) Company Price Offerings (broadband)		(complete attached work		<u> </u>
	Operating Companies and Affiliates		(complete attached work		7 /
	Tribal Land Offerings (Y/N)?	u	yes, complete attached work		1 HILL
	Voice Services Rate Comparability		(check to Indicate certific		√ IIIIII
	1010 Voice Service Rate Comparability.pdf				
<1010>			(attach descriptive docu	ment)	THINK \
<1100>	Terrestrial Backhaul (Y/N)?	6	not, check to indicate certifi	cotion)	THE STATE OF
<1110>			framulate attraction of	sheet)	1686865
250.5	Terms and Condition for Lifeline Customers		(complete attached work (complete attached work		VIIIII
5.435.63	Price Cap Carriers, Proceed to Price Cap Additional I	Documentation Work	- Carlot March Control Control		
	Including Rate-of-Return Corriers offiliated with Pri				
2000>	(5) S		(check to Indicate certific		- Hills
2005>	Pata of Patura Carrian Present to DOD Additional	Documentation March	(complete attached works	heet)	
3000>	Rate of Return Carriers, Proceed to ROR Additional	DOLUMENTATION WORK	<u>Sheet</u> (check to indicate certificate)	obien)	111111
3005>			(complete attached works		THE HELD

Transaction of the	rvice Quality Improvement Reporting Bection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	411835
<015>	Study Area Name	BL/DUTH TELEVISION CONTACT
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Zzzbora Galerdo
<035>	Contact Telephone Number - Number of person identified in data line <0.30>	2075316126 ext.
<039>	Contact Email Address - Email Address of person Identified in data line <030>	bgslerdotfatzpolat.com
<110>	Has your company received its ETC certification from the FCC?	(yes/00) O (es/)
<111>	If your enswer to Line <110> is yes, do you have an existing \$54.202(a) "5 year plan" filed with the FCC?	(yes/no) O O
<112>	If your answer to Une <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 5.4.202(a) *5 year plan* on file with the FCC, as it relates to your provision of voice telephony service. Attach Fren-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)3. If your collection only receives frozen support, your progress report is only required to address voice telephony service.	112 Service Quality Trynovatent Reporting.pdf ompany & a
	Please check these boxes below to confirm that the attached documents(s), on lin 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.20(s). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to Improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

e010	Study Area Co	ode				411835						
015>	Study Area H	eme				BLUESTEN TE	LEGICAL COMPANE					
020>	Program Year					2015						
030>		e - Person USAC				8srbers Gal						
035>		hone Humber-				303						
39>	Contact Email	Address - Email	Address of pe	erson Identified	In data line 40	30> tgslerdozfa	Ixpoint.com					
		250	022	222	629	- 2						722
220-	NORS	<b1></b1>	402b	49>	445	«b	«»	<d>></d>	162	Old This Outage	- GP	фэ
	Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
												1 1121

ata Col	ection form	OMB Control No. 3060 0986/01/8 Control No. 3060 0819
<010s	Study Area Code	411035
<015>	Study Area Name	SUCCESTEN TELEVISIONE COMPANY
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Sarbare Gelard;
<035>	Contact Telephone Number - Number of person identified in data line <0300-	2035356126 ext.
4100	Contact Email Address - Email Address of person Identified in data line <030>	bqsisedo)feirpoint.com
<701>	Residential Local Service Charge Effective Date 1/1/2014	
<70≥	Single State-wide Residential Local Senice Charge	
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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
-								
				See at	tached worksheet			
	-							
	1							

10>	Study Area Code			411835					
015>	Study Area Mame			SAUCESTEN TELEFO	NORTH COMPANY				
020>	Program Year			2015					
×030>	Contact Name - Person USAC should contact regarding this data			Parbers Galard					
(035)				2075354326 ext					
<039>	Contact Email Address - 1	med Address of person Identif	led in data line <030>	bgalardotfairp	oiat.cen				
	Francisco de Nationale de La Companyo	manufacture and the second	CONTRACTOR OF THE PARTY OF THE	At last two they be about a			LA ISSUE MANAGEMENT AND ASSOCIATION		
and	qb 1	ab .	4015	40		WID.	<0>>	cdls .	100 8043
	State	Exchange (ILEC)	Residential Rate	State Regulated Foes	Note! Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usega Allowance (GB)	Usage Allowance Action Taken When Usnit Reached (select)
							120.7/20100000000000000000000000000000000000		
	-				1				
			-			-			
			-						
				- See attac	hed				***

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		Part of the			FCC Form 491
4 Col	lection form	Wild Williams	響性養	18 美國工具	July 2013
010>	Study Area Code		413835		
015>	Study Area Name		BUSTERN TELL	TEREST CONTACT	
020>	Program Year		2015	Linda Abolinii	
030>		USAC should contact regarding this data	Barbers Galar	rða	
035>				et.	
039>	Contact Email Address	Email Address of person Identified in data line <030>	bgslardosfat	rpoiat.ccu	
810>	Reporting Carrier	Bluesten Telephone Company			
811>	Holding Company	FairPoint Communications, Inc.			
812>	Operating Company	Smilever Telephone Corpany			
			recreation and name		
813>	Service Service	24 OF 35	1	42	The state of the s
		Affillates		SAC	Doing Business As Company or Brand Designation
1					
			See all	ached workshi	et
- 1					
- 1					
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	al Lands Reporting setion Form	FCC Form 481 DM8 control No. 3060-0936/OM8 Control No. 3060-0819 July 2013
010>	Study Area Code	411925
015>	Study Area Name	BUTESTIN TELEPHOSE CONDUCT
20>	Program Year	2015
30>	Contact Name - Person USAC should contact regarding this data	Saebara Galardo
35>	Contact Telephone Number - Number of person identified in data line <030	> 2939354126 eat.
339>	Contact Email Address - Email Address of person Identified in data line <030	> bgalerdolfairpoint.cca
910>	Tribal Land(s) on which ETC Serves	
920>	Tribal Government Engagement Obligation	Name of Attached Document
	ompany serves Tribal lands, please select (Yes, No, NA) for each these boxes	
youre	rm the status described on the attached document(s), on line 920,	
	to the search of the Tribal amorament purchant to	Select
	B(a)(9) Includes:	Yes,No,
921>	Manda assessment and deployment planning with a focus on Tribal	NA)
922>	Feasibility and sustainability planning;	
923>	Marketing services in a culturally sensitive manner;	
24>	Compliance with Rights of way processes	
925>	Compliance with Land Use permitting requirements	
	Compliance with Facilities Siting rules	
926>		
2000	Compliance with Environmental Review processes	
926> 927> 928>	Compliance with Environmental Review processes Compliance with Cultural Preservation review processes	

Study Area Name Study Area		Terrestrial Backhaul Reporting	FCC Form 481
Contact Name - Person USAC should contact regarding this data Bitters datards Enthus datards Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Contact Telephone Number - Number of person identified in data line <030> Contact Telephone Number - Number of person identified in data line <030> Contact Telephone Number - Number of person identified in data line <030> Contact Telephone Number - Number of person identified in data line <030> Contact Telephone Number - Number of person identified in data line <030> Contact Telephone Number - Number of person identified in data line <030> Contact Telephone Number of person identified in data line <030> Contact Telephone Number of person identified in data line <030> Contact Telephone Number of person identified in data line <030> Contact Telephone Number of person identified in data line <030> Contact Telephone Number of person identified in data line <030> Contact Telephone Number of person identified in data line <030> Contact Telephone Number of person identified in data line <030> Contact Telephone Number of person identified in data line <030> Contact Telephone Number of person identified in data line <030> Contact Telephone Number of person identified in data line <030> Contact Telephone Number of person identifie	<010>	Study Area Code	411035
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<035> Contact Telephone Number - Number of person identified in data line <030> 2075355226 e.m. <039> Contact Email Address - Email Address of person identified in data line <030> 2075355226 e.m. Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps	<020>	Program Year	2015
<039> Contact Email Address - Email Address of person identified in data fine <030> byslardosfallpoint.ccm Flease check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54,313(6) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps	<030>	Contact Name - Person USAC should contact regarding this data	Bartiere Calerdo
Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54,313(6) Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps	<035>	Contact Telephone Number - Number of person identified in data line <030>	2075356326 ext.
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	<1130>	broadband service of at least 1 Mbps downstream and 256 kbps	

<010>	Study Area Code		41105	
<015>	Study Area Name		NUMBER THEOREM COSTANT	
<020>	Program Year		2015	
:030>	Contact Name - Person USAC should contact regarding this data		Bertere Galarda	
<035>	Contact Telephone Number - Number of person Identified in data	line <030>	2015354126 ANC.	
(039>	Contact Email Address - Email Address of person identified in data	line <030>	bgalardolfelrpgint.com	
			411#35%p13%0.p3f	
1210>	Terms & Conditions of Voice Telephony Ufeline Plans			
		į.		Name of Attached Document
220>	Link to Public Website	нттр ,	//www.teriffs.zet/feirpoint/tier.	prp?cid+1644
the we	neck these boxes below to confirm that the attached document(s), on line beite listed, on line 1220, contains the required information pursuant to [a][2] annual reporting for ETCs receiving low-income support, carriers manaport.			
1221>	Information describing the terms and conditions of any voice telephony service plans offered to tifeline subscribers,	V		
1222>	Details on the number of minutes provided as part of the plan,	1		
223>	Additional charges for toll calls, and rates for each such plan.	1		

(2000) Pr	ice Cap Carrier Additional Documentation		1000年		FCC Form 481	11. 对最后是10.
Data Coli	ection Form	3		100	THE RESERVE OF THE PARTY OF THE	0985/0MB Cantrol No. 3060-0819
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<020>	Program Year	BUILDING THE PROPERTY				
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2075554124 eat.				
<039>	Contact Email Address - Email Address of person Identified in data line <030>	ngo, talequistichneless				
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CHECK	support as set forth in 47 CFR § \$4.313(b),(c),(d),(i					o Connect America Phase II
	support or set total in 47 crit 3 art sado Mellinilli	The months with parties of the	a south with mil m	A COUNTRIES ETCEME	A DEIGHT IS RECEIVED.	
	Incremental Connect America Phase I reporting					
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))					
<2011>	3rd Year Certification [47 CFR § 54.313(b)(2)]					
	Advantage of the Parallel Section of the Association of the Section of the Sectio					
<2012>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification					
<2012>	2014 Frozen Support Certification					
<2014>	2015 Frozen Support Certification			=		
<2015>	2016 and future Frozen Support Certification			H		
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313[d])			Secretary Control		
<2016>	Certification Support Used to Build Broadband					
				-		
	Connect America Phase II Reporting (47 CFR § 54.313(e))					
<2017>	3rd year Broadband Service Certification			\vdash		
<2019>	5th year Broadband Service Certification					
C10132	Interim Progress Certification			_		
<2020>	Please check the box to confirm that the attached document(s), on I pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support	shall provide the number, pare	es and			
	addresses of community anchor institutions to which began provide	ng access to broadband service	in the			
	preceding calendar year.					
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<2021>	Interim Progress Community Anchor Institutions					
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OHO	Rudy Area Code	413835
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C50+	Emgran Year	2015
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c013>	Control Ford Address - Broad & Ground names Medified in data Fre 4000	has a sedantal majer, son
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3010)	Progress Report on 5 Year Mark Milestone Contraction (67 CTR § 54.31%/XXXII)	
		Kama of Attached Document Uniting Page India Information
(3011)	Please check this box to confirm that the stached document(s), on line 5 54.313 ((4))(0), the center shall provide the number, names, and addrovering access to broadband service in the proceding calendar year.	30/2 contains the required information pursuant to tesses of community surch or installations to which bogain
(3012)	Community Anatomism and Community (Community)	Rived stickes Door- wild a sea and information
(1014)	It your company a Phinocely Hold BOR Corner (67 CFR § 58.3 LS/9/21) If you, down your company flest a Ridd amount report	transis (88
Moase	check these boxes to confirm that the attached document(s), on line 301	7, contains the required information pursuant to § \$4.315(f)(2) compliance requires:
(1015)	Decreasic copy of their annual PUS reports (Operating Paport for Telecommunitations Bons wend	
[3034]	Document(s) for Balance Sheet, Income Statement and Statement of Co	not Power
(1017)	if the response kives on the 3014, attachyour company's RUS aroust report and all required documentation.	
nom	#therapores known fire 2014, byour company audited?	Have all Attached Document (Inding Progulared Information (Conception)
(Solin)	if the response it yes on the 2018, please check the bores below to confirm your submitted, on the 2018 pursuant to \$ 54.3.13/(71), corested	
(9019)	Extrer a copy of their audited financial statement; or (2) a financial report in a	Cornet comparable to KIUS Operating Report for Telecommunications
	Document(s) for Balance Sheet, Income Statement and Statement of G	
10211	Management letter based by the independent certified public accountant. that	parformed the company's financial autic
	If the imposse is no on the 3015, please check the boase below to confirm your submission, on the 3036 pursuant to \$ 54.33 k/(X2), contains:	
(1022)	Copy of their fin ancial statement which has been subject to review by on independent contribution, but or ecountarity or 2) is financial report in a formal comparable to NVS Operating Report for Telecommunications flores even.	_
(1021)	Underlying Information subjected to a review by an independent certified subdis accountant	ä
(3025) (3025)	Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flore
(3026)	Adjust the workshoot District persons the months	

C. Supplementary	ion_Reporting Carrier ection Form	PCC Form 481
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<010>	Study Area Code	411835
<015>	Study Area Name	BLUESTEM TELEPHONE COMPANY
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo2fairpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Acc	curacy of the Data Reported for the Annual Reporting for CAF or LI Recipients
l certify that I am an officer of the reporting carrier; my responsibility recipients; and, to the best of my knowledge, the information report	tles include ensuring the accuracy of the annual reporting requirements for universal service support rted on this form and in any attachments is accurate.
Name of Reporting Carrier: BLUESTEH TELEPHONE COMPANY	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/25/2014
Printed name of Authorized Officer: Kike Skrivan	
Title or position of Authorized Officer: VP Regulatory	
Telephone number of Authorized Officer; 2075355100 ext.	
Study Area Code of Reporting Carrier: 411835	Filing Due Date for this form: 97/01/2014

	tion - Agent / Carrier lection form	FCC Form 481 QMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	411835
<015>	Study Area Name	BLUESTEN TELEPHONE COMPANY
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Berbara Galardo
<035>	Contact Telephone Number - Number of person Identified In data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardolfairpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent)	is authorized to submit the information reported on behalf of the reporting carrier.
also certify that I am an officer of the reporting carrier; my r agent; and, to the best of my knowledge, the reports and da	esponsibilities include ensuring the accuracy of the annual deta reporting requirements provided to the authorized ta provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	norized to File Annual Reports for CAF or Lt Recipients on Behalf of Reporting Carrier
	d to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided ting carrier; and, to the best of my knowledge, the information reported herein is accurate.
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	Date:
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent	
Telephone number of Authorized Agent or Employee of Ag	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

Attachments

REDACTED FOR PUBLIC INSPECTION

FCC Form 481

Line 100 – Service Quality Improvement Reporting [47 CFR 54.313(a)(1)]

In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan.¹

^{&#}x27;The Public Notice stated, in relevant part:

We now grant a waiver of this requirement for price cap ETCs for an additional year. Because the Bureau just finalized the Connect America Cost Model, and price cap carriers have not yet had the opportunity to make a state-level commitment for Connect America Phase II, we find that it is not in the public interest to require price cap ETCs to file new five-year plans in 2014 for the same reason as last year: they do not yet know which areas they will be serving in the future.

Sunflower/Bluestem Telephone Company Kansas 411835

Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

Sunflower/Bluestem Telephone Co. hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law. These provisions include, but are not limited to, the following: (1) filling a Local Exchange Tariff pursuant to the requirements of The Kansas Public Service Commission which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in the Code of State Regulations, compliance with provisions for Quality of Service as identified in the Code of State Regulations, compliance with Service Objectives as identified in the Code of State Regulations, compliance with customer Inquiry procedure as identified in the Code of State Regulations, compliance with Dispute standards as identified in the Code of State Regulations; (3) compliance with truth-in-billing requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its 2005 ETC Order,1 the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." 2 The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."3

Sunflower Bluestem Telephone Company is not subject to any Service Quality Reporting requirements with the Kansas Public Service Commission.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their statement. Customers may also contact agencies, thru information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

1 Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").
2 Id. at para. 28.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

Form 481 Line 610: Functionality in Emergency Situations

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the Interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan (BCP) is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope & Structure
- Recovery Strategies and Logistics
- Plan Maintenance and Exercising

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- <u>Customer Interfacing</u> It is recognized that a "business impact" only occurs when an <u>external-interfacing</u> element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- Infrastructure Integrity Without critical infrastructure systems, the ability for all other FairPoint business operations (back/front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff, service utilities, telecom network, IT network, etc.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- · IT/IS
- Administrative and Support Operations
- Inside and Outside Plant Operations
- NOC (Network Operations Center)
- E-9-1-1
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents (i.e., work-stoppage and pandemic). All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk

BCP Structure

The BCP consists of several components:

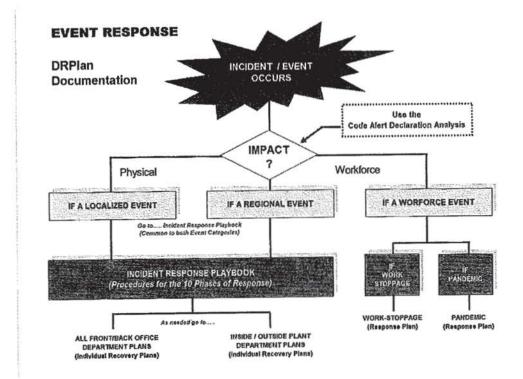
- The BCP Manual (an overview of all BCP documents)
- IR Playbooks (addresses the response procedures for Physical and Workforce related events),
- Appendices (the IR Playbook procedures links to these Resources Files)
- Department Recovery Plans (Business and Plant Operations)
- Business Impact Assessments (Business and Plant Operations)

The Event Response diagram below identifies the overall BCP documentation and how a disruption or incident will dictate which path of the BCP will be followed to restore business operations.

Once the incident or disruption occurs, the impact first needs to be quickly assessed to determine whether it is a physically disruptive event (local or regional) ("Physically Disruptive Event") or a workforce disruptive event (work-stoppage or pandemic) ("Work-Force Related Disruptive Event"). The disruption is always focused on critical business operations and services that can impact customer interfacing / deliverables.



1 Davis Farm Road Portland, ME 04103 Barney Boynton Director, Operational Risk



Recovery Strategles and Logistics

Our BCP is based on the premise that FairPoint cannot stop disasters from occurring, but we can address the IMPACT of incidents should they occur. Where possible we will provide risk mitigation measures that will minimize the likelihood of having a serious disruptive incident but in no case can we eliminate all disruptive possibilities. The BCP is triggered by a Disruption Scenario, not a Threat Scenario. FairPoint pre-plans for potential break-points that can result in a customer interfacing disruption and incorporates recovery strategies that will inherently address any potential threat and any resulting business disruption impact. The actual threat (i.e. fire, flood, etc.) is pertinent only with respect to immediate response activities. All subsequent response efforts are focused on the assessment of damages (physical losses and recovery duration) and the implementation of restoration and recovery strategies. The restoration of the business servicing operations and infrastructure systems is based on salvage, replacement of systems and alternate functionality measures, which are pre-defined in the BCP.

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements have a high level of consideration in



1 Davis Farm Road Portland, ME 04103

Barney Boynton Director, Operational Risk

addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations.

The Ten Response Phases of Physical Event are:

- Incident Notification
- Visual Damage Assessment
- Incident Stabilization
- Command Center Initiation
- Initial Notifications to Business Departments to activate plans
- Primary Site Damage Assessments
- Ready Alternate Restoration Sites
- Primary Site Salvage & Recovery
- Business Restoration Process
- Primary Site Re-established

Plan Maintenance and Exercising

The BCP is a living document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are scenario tested with oversight from FairPoint's Corporate Risk Management Team.

of the design	ce Offerings Including Voke Rate Data ection Form:	FCC Form 481 OM8 Control No. 3060-0988/OM8 Control No. 3060-0919 ANY 2013
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<035>	Contact Telephone Number - Number of person identified in data line <030>	2073334126 ext.
<039>	Contact Emzil Address - Email Address of person Identified in data line <030>	byelardottejrpolat.com
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<702	Single State-wide Residential Local Service Charge	

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State	Exchange (REC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge		Mandatory Extended Area Service Charge	Total per line Rates and Fe
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rs	Cedar Point		12	16.74	0.0	1.13	0.0	16.27
K.S.	Jetmore		178	13.97	0.0	1.53	0.0	14.8
K.G	Leoti		172	13.27	0.0	1.53	6.0	14.8
F.9	Marienthal		PR	19.27	0.0	1.5)	0.0	16.6
KS	Saffordville		12	14.74	0.0	1.51	9.0	18.27
7:8	Sharon Springs		778	13.27	0.0	1.53	0.0	14.8
rus .	Tribune		TR	13.27	0.0	1.5)	0.0	14.8
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	11>			Residential	State Regulated	Total Rates	Broadband Service- Download Speed	Broadband Service	Usage Allowance	Usage Allowance Action Taken
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<010>	Study Area Code		411835			
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<020>	Program Year		7015			
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<035>	Contact Telephone Num	per - Number of person identified in data line <030>	2075356126 ext.			
<039>	Contact Email Address - I	mail Address of person identified in data line <030>	b bgslatdofftespend, con			
<810>	Reporting Carrier	Bluesten Telegische Corpany				
<811>	Holding Company	FairPoint Communications, Inc.				
<81≥	Operating Company	Sunflower Telephone Congeny				
<813>		The Substance Re-	90	The state of the s		
		Affiliates	SAC	Doing Business As Company or Brand Designation		
1	BB Mobile	Communications, Incorporated		dba FairPoint Long Distance		
	Bentleyvil	le Communications Corporatio	n 170145	dba FairPoint Communications		
- 11	Berkshire	Cable Corp.		dba FairPoint Long Distance		
		Cellular, Inc.				

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dba FairPoint Communications

dba FairPoint Communications

dba FairPoint Long Distance

dba PairPoint Communications

dba PairPoint Communications

dba FairPoint Communications

dba PairPoint Communications / Big Sandy Telecom, Inc.

dba FairPoint Communications ? China Telephone Company

dba FairPoint Communications dba FairPoint Communications / Columbine Telecom Company

dba FairPoint Long Distance
dba FairPoint Communications 7 Community Service Telephons Co.

dba PairPoint Long Distance / C-R Long Distance, Inc.

dba FairPoint Communications / C-R Telephone Company dba FairPoint Long Distance / El Paso Long Distance Company

Berkshire New York Access, Inc. Berkshire Telephone Corporation

Chautauqua & Brie Communications, Inc.

Columbus Grove Telephone Company

Community Service Telephone Co. C-R Communications, Inc.

Bl Paso Long Distance Company Bllensburg Telephone Company

Chautauqua and Erie Telephone Corporation

Chouteau Telephone Company

431881
Columbine Telecom Company (f/k/a Columbine Acquisition Corp. 467204

Big Sandy Telecom, Inc.

Bluestem Telephone Company

C & E Communications, Ltd.

China Telephone Company

COM Networks, Inc. Comerco, Inc.

C-R Long Distance, Inc.

C-R Telephone Company

(800) Operating Companies FCCForm481

Sec. 17.	erating Companies Jaction Form			FCC Form 481 OKIB Control No. 3060-0986/ICMB Control No. 3060-0919 Nely 2013
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©15>	Study Area Name	81/75	PER TELEHENE COMIANY	
4020 >	Program Year	2015		
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<812>		Sunflower Telephone Company		
c813>		Affiliates	SAC	Doing Business As Company or Brand Designation
	Elltel Lon	g Distance Corp.		dba FairPoint Long Distance
		mmunications of Northern New England	Inc.	
1	ExOp of Mi	ssouri, Inc.		dba FairPoint Communications
		Broadband, Inc.		dba PairPoint Communications
		Business Services LLC		
	PairPoint	Carrier Services, Inc.		
	PairPoint	Communications Missouri, Inc.	421472	dba FairPoint Communications
		ogistics, Inc. (f/k/a MJD Capital Co	rp.)	
	FairPoint	Vermont, Inc.		dba FairPoint Communications
	Germantown	Independent Telephone Company	300618	dba FairPoint Communications
	Germantown	Long Distance Company		dba FairPoint Long Distance
	GTC Communica	tions, Inc. (f/k/a TPG Communications, Inc)	
	GTC, Inc.		310391	(Florala) dba FairPoint Communications
	GTC, Inc.		210329	(Perry) dba FairPoint Communications
		phone Company	100025	dba FairPoint Communications ? Maine Telephone Compa
	Marianna a	nd Scenery Hill Telephone Compar	170185	dba FairPoint Communications
	Marianna T	el, Inc.		dba FairPoint Long Distance
	MJD Servic	es Corp.		
	MJD Ventur			
		Bigland Telephone Operations LLC -		dba FairPoint Communications
		Bigland Telephone Operations LLC -		dba FairPoint Communications
		Malankaus Commence of Malan ton		On FairFoint Commissions 7 Northland Telephone Company of Maine, Inc. : Main.
-		Telephone Company of Maine, Inc. hone Exchange, Inc.	163333	dba FairPoint Communications / Odin Telephone Exchange, Inc.

(800) Operating Companies Data Collection Form		FCC Form 491 OMB Control No. 3060 0966/OMB Control No. 1060-0819 July 2013
<010> Study Area Code 41283	s	
<015> Study Area Name agests	TEARING SANGESTEE MET	
<020> Program Year 2015		
<030> Contact Hame - Person USAC should contact regarding this data fasts	ra Calerdo	
<035> Contact Telephone Number - Number of person Identified in data line <030> 20753	54126 ext.	
<039> Contact Email Address - Email Address of person Identified in data line <030> bgala	rdolfairpaint.com	
<810> Reporting Carrier Silvanten Telephone Coopany		
(811) Holding Company FairFoint Communications, Inc.		
<812> Operating Company Sunflower Selephone Corpusy		
dis Company of the co	40 W	ab
Affiliates	SAC	Doing Business As Company or Brand Designation
Orwell Communications, Inc.		dba FairPoint Long Distance
Orwell Telephone Company	301649	dba FairPoint Communications
Peoples Mutual Long Distance Company		dba FairPoint Long Distance
Peoples Mutual Telephone Company	190244	dba PairPoint Communications
Quality One Technologies, Inc.		dba FairPoint Long Distance
Ravenswood Communications, Inc.		
Sidney Telephone Company	103313	dba FairPoint Communications ? Sidney Telephone Company
ST Enterprises, Ltd.		
ST Long Distance, Inc.		FairPoint Long Distance (Kansas, Colorado, Oklahoma)
ST Long Distance, Inc.		FairPoint Long Distance / ST Long Distance, Inc. (Illinois)
ST Long Distance, Inc.		FairPoint Communications Long Distance (Missouri)
St. Joe Communications, Inc.	210339	dba FairPoint Communications
Standish Telephone Company	100025	dba FairPoint Communications 7 Standish Telephone Compar
Sunflower Telephone Company, Inc.	663635	dos PairFoint Communications/Sumflower Telephona Company, Inc. (Colorad
Taconic Technology Corp.		
Taconic TelCom Corp.		dba FairPoint Long Distance
Taconic Telephone Corp.	150014	dba FairPoint Communications
Telephone Operating Company of Vermont LLC	165115	dba FairPoint Communications
The Bl Paso Telephone Company	341904	dba FairPoint Communications
UI Long Distance, Inc.		dba FairPoint Long Distance
Unite Communications Systems, Inc.		PairPoint Communications
Utilities, Inc.		dba FairPoint Communications (Maine)
Utilities, Inc.		dba FairPoint Utilities (New Hampshire)